

Returning to the workplace post Covid-19: Capel C.S Ltd wins award for contract delivered to refurbish Greater Anglia's Norwich Station Offices ahead of employees return



Capel C.S Ltd is pleased to announce that the office refurbishment project for UK-leading Train Operating Company (TOC), Greater Anglia is now complete and ready to welcome their staff back in later this month.

Earlier in the year, the construction contractors were awarded the contract for works to refurbish GA's staff offices at the historic Norwich Train Station building on the 1st floor. Capel C.S. have vast experience in working with UK-leading TOCs and this was their first time invited to do works for Greater Anglia.

The office facilities at Norwich represent the northern point of the client's network offices and are home to a large number of staff, including the Customer Service and Operations teams.

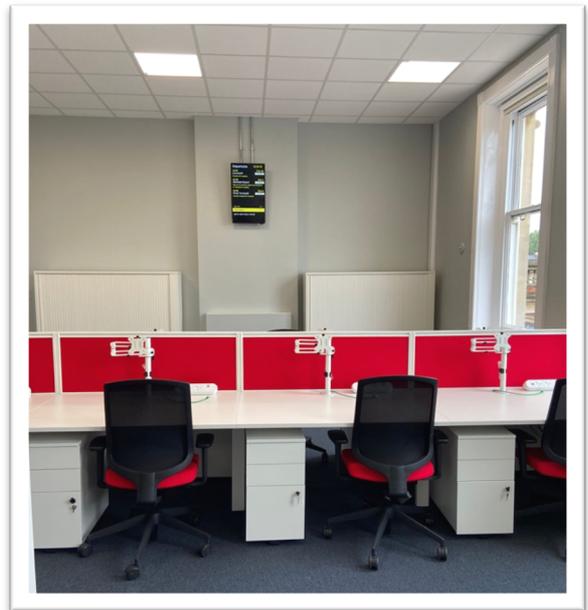


Bringing Comfort & Productivity Together

After more than 18 months of employees working remotely, the client's intention is for its employees to return to the newly revamped offices, contributing to a smooth transition back into the workplace.

The open-plan spaces were designed to be conducive of a feel of openness and collaboration for its occupants, as well as provide a comfortable and modern feel to its breakout and reception areas in the historic Grade II building.

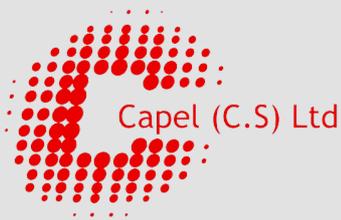
Paul Coomber, Managing Director of Capel C.S. says, *"It is important in any office environment that employees have workspaces supportive of maintaining their health and well-being, and that is what we wanted to help deliver at Norwich"*.



Together On Every Touch-Point

In order to ensure all necessary functions and facilities for the day-to-day running of the operations were satisfied, the construction contractors carried out consultations with all departments that were to occupy the new offices. New meeting rooms, new bathrooms alongside changing facilities, new breakout areas and individual offices were built.

And in spite of strict Covid-19 working rules demanded earlier in the year, Capel's project team very quickly established a great working relationship with all parties on the project, from the design team through to the site managers and operatives carrying out the works. This allowed close working



and effective communication through all project stages in order to stay on-time for the expected return date of the employees.

Preserving Grade II Heritage

As a historic Grade II building, Capel's team worked diligently with the conservation planner to preserve important heritage features of the building such as ornate cornices, which were preserved even when the walls beneath them were removed. And like any project involving the refurbishment of old buildings, a few surprises of the structure along the way challenged the project team who were able to quickly find and implement solutions alongside the GA team.

“Working with Capel C.S has been an extremely positive experience. From the very start of the project, they have displayed professionalism and strong collaborative management. Working closely with the GA project team, they helped to negate many issues that such a complex project invariably highlights to deliver a safe and comfortable staff accommodation.” – Kieran Gallagher, Project Manager at Greater Anglia

Having completed works early in the month, Capel C.S. Ltd were given an award by Greater Anglia for their “Exemplary Delivery” of work and look forward to maintaining a relationship and delivering more first-class projects together in the future.

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For more information, please contact Hortence Yagmur at press@capelcsltd.com

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